



## Integrator's Guide to Serial Protocols



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# Introduction

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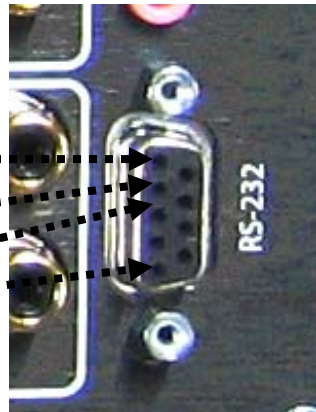
This document describes the serial protocols for all of the NeoPro and Neothings products.

The first part of this guide describes the serial commands and responses which are common to both the USB and the RS-232 ports. The matrix under control does not treat either port differently. The second part describes installation of the USB COM port drivers for a MS Windows based control system. In the case of an RS-232 controlled system, it is not necessary to install or use the USB port drivers.

In both cases the baud rate and settings for all communications is **9600 baud, 8 data, no parity, 1 stop, no flow control**

## ***RS232 pinouts***

- Pin 1 (for reference only)
- Pin 2 Transmit (Data out of unit)
- Pin 3 Receive (Data in to unit)
- Pin 5 Ground



# Commands

---

The commands are structured so that a control program can communicate with the matrix in a structured and reliable two-way method. The control system can always understand the state of the matrix switch. These commands are also human readable ascii text, which will help in troubleshooting and testing.

Some system designers choose to control the matrix with one way serial communications, which is also a perfectly acceptable method for control.

Some models have the ability to switch audio and video separately. For these switches, the matrix looks like several independent switches. For convenience we have included 'virtual board' switch functions for controlling all switching levels in parallel.

## ***Common Structures***

A command is always wrapped in square braces:

```
[ command ]
```

It is not necessary to follow the command by any carriage returns or other special characters. The closing brace will trigger the switch to process the command. All commands are case sensitive and spaces are not allowed.

Within a command or response, there will be one or more fields, separated by commas:

```
[ B1 , C8 , 01 , 02 ]
```

## **Maximum Response Time**

Maximum time to process any command and complete the serial response, is 150mS.

## **One Way Serial Hints**

Any of the examples shown in this guide can be sent to the matrix at anytime without concern as to the state of the matrix. If you need to send a string of commands, wait 150ms between each command.

## **Response to Commands**

The serial port *does not* echo characters sent.

When a command is sent, the matrix switch response will be in square brackets. The contents depend on the type of command and the model. When signal paths are switched, code indicating the status of the entire matrix is returned. Refer to the “Query commands” section for the specific matrix switch model for more details.

## **Errors**

Any command syntax error will result in a response of

**[ E ]**

The switch will only attempt to process a command between matching [ ] braces, so any characters before and after the braces is thrown away, however the characters between the braces will be processed, and if invalid, an error signal is sent. Spaces are not allowed between the brackets used to send commands.

## ***Avalon Protocol***

Command structure prototype:

**[ Bx , Xx , X , Y ]**

Bx = board number

Xx = board type

X= the input number to route from

Y= the output number to route to

### ***Bx Board number***

B0 = Virtual board for all matrices

B1 = Component video matrix

B2 = Digital audio matrix

### ***Xx Board Type***

00 = Virtual board 0 type<sup>1</sup>

C4 = 8x4 component video matrix

C8 = 8x8 component video matrix

B4 = 8x4 digital audio matrix

B8 = 8x8 digital audio matrix

### ***X Input***

0 = The 'mute' or disable selection

1-8 = Source inputs 1 through 8

---

<sup>1</sup> Since board 0 will control multiple types of boards at the same time, the type field has no real meaning. Fill this field with 00 to make it a valid command.

## ***Y Output***

1-8 = Outputs 1 through 8, but only up to the max number of outputs on the model in use.

## ***Examples***

```
[ B0 , 00 , 2 , 4 ]
```

Routes input 2 to output 4 on all matrices

```
[ B2 , B4 , 6 , 1 ]
```

Routes input 6 to output 1 on the audio 8x4 matrix

```
[ B2 , B8 , 0 , 1 ]
```

Mutes the audio on output 1 of the 8x8 audio matrix

## ***Setup and Misc commands***

The following commands are stored in backup memory and will still be set after a power outage.

```
[ S , x , y ]
```

**S = Setup function**

x=function letter, y=argument

**L=LED lights on the front panel**

0=blackout

1=normal state (default)

**R=Front IR receiver**

0=disabled

1=enabled (default)

**B=Front panel buttons**

0=disabled

1=enabled (default)

**V=Verbosity**

0=responds only when sent a command via a serial port

1=any change in state from front, IR, or other ports are sent out like queries (default)

**Setup Example**

```
[S,R,0]
```

will disable the front IR receiver

**Power Control**

```
[P,n]
```

P=power control

0=power off

1=power on

The response to these commands is the same as the command itself.

Example: The command

```
[P,1]
```

will get a response of

```
[P,1]
```

**Query commands**

```
[?B0]
```

Putting a “?” inside the bracket, followed by Bx will return the full structure of the matrix being queried.

Since there are up to eight outputs on each board, up to eight structures will be returned per board.



Querying a single board will invoke a single board structure response, but querying a virtual board, such as B0, will cause all boards to respond.

Examples:

When this query is sent to an 8x4 Avalon matrix:

```
[?B0]
```

The response is:

```
[[B1,C4,3,1][B1,C4,2,2][B1,C4,6,3][B1,C4,2,4]  
][B2,B4,3,1][B2,B4,2,2][B2,B4,3,3][B2,B4,2,4]  
]]
```

Note the outer pair of square brackets that wrap the entire query response. In this configuration, output 3 is using input 6 for video and input 3 for digital audio.

If this query is sent to the Avalon 8x4:

```
[?B1]
```

The response is only for the component matrix:

```
[[B1,C4,3,1][B1,C4,2,2] [B1,C4,5,3]]  
[B1,C4,6,4]]
```

This indicates the component video is routing input 3 to output 1, input 2 to output 2, input 5 to output 3, and input 6 to output 4.

For product identification and firmware version the query:

```
[?V]
```

Returns product ID and version:

```
[V,A12]
```

A= Avalon

12= major and minor version, or v1.2<sup>2</sup>

For setup parameters, the query:

```
[?S]
```

Returns all setup parameters. i.e.:

```
[[S,L,1][S,R,1][S,B,1][S,V,1]]
```

This indicates the front panel LEDs are on, IR is enabled, panel buttons are enabled, and any port changes are sent like queries.

For power state, the query:

```
[?P]
```

Returns:

```
[P,1]
```

This indicates the matrix is powered up.

---

<sup>2</sup> There may be minor product firmware upgrades that occur that do not effect the serial protocol, and will not be reflected in this version string.

## ***Borrego Protocol***

Structure prototype:

[ Bx , Xx , X , Y ]

Bx = board number

Xx = board type

X= the input number to route from

Y= the output number to route to

### ***Bx Board number***

B0 = Virtual board for all matrices

B1 = Component video matrix

B2=Analog audio matrix

B3=Composite video (or SPDIF) matrix

### ***Xx Board Type***

00 = Virtual board 0 type<sup>3</sup>

C4 = 8x4 component video matrix

C8 = 8x8 component video matrix

B4 = 8x4 analog audio matrix

B8 = 8x8 analog audio matrix

A4 = 8x4 composite video (or SPDIF) matrix

A8 = 8x8 composite video (or SPDIF) matrix

---

<sup>3</sup> Since board 0 will control multiple types of boards at the same time, the type field has no real meaning. Fill this field with 00 to make it a valid command.

## ***X Input***

0 = The 'mute' or disable selection

1-8 = Source inputs 1 through 8

## ***Y Output***

1-8 = Outputs 1 through 8, but only up to the max number of outputs on the model in use.

## ***Examples***

```
[B0,00,2,4]
```

Routes audio and video from input 2 to output 4 on all matrices

```
[B2,B4,6,1]
```

Routes analog audio from input 6 to output 1 on the audio 8x4 matrix

```
[B2,B8,0,1]
```

Mutes the audio on output 1 of the 8x8 audio matrix

## ***Setup and Misc commands***

The following commands are stored in backup memory, and will still be set after a power outage.

```
[S,x,y]
```

**S = Setup function**

x=function letter, y=argument

**L=LED lights on the front panel**

0=blackout

1=normal state (default)

**R=Front IR receiver**

0=disabled

1=enabled (default)

**B=Front panel buttons**

0=disabled

1=enabled (default)

**V=Verbosity**

0=responds only when sent a command via a serial port

1=any change in state from front, IR, or other ports are sent out like queries (default)

**Setup Example**

```
[ S , R , 0 ]
```

will disable the front IR receiver

**Power Control**

```
[ P , n ]
```

P=power control

0=power off

1=power on

The response to these commands is the same as the command itself i.e. sending

```
[ P , 1 ]
```

will get a response of

```
[ P , 1 ]
```

**Query commands**

```
[ ?B0 ]
```

Putting a “?” inside the bracket, followed by Bx will return the full structure of the matrix being queried. Since there are up to eight outputs on each board, up to eight structures will be returned per board.

Querying a single board will invoke a single board structure response, but querying a macro such as B0 will invoke all boards to respond.

Example: The response to [?B0] on an 8x4 Borrego matrix is:

```
[ [B1,C4,3,1][B1,C4,2,2][B1,C4,6,3][B1,C4,2,4  
][B2,B4,3,1][B2,B4,2,2][B2,B4,3,3][B2,B4,2,4  
][B3,B4,3,1][B3,B4,2,2][B3,B4,3,3][B3,B4,2,4  
]]
```

Note the outer pair of square brackets that wrap the entire query response.

Example: Sending the query:

```
[?B1]
```

Returns this response:

```
[ [B1,C4,1,1][B1,C2,2,2] [B1,C4,5,3]  
[B1,C4,8,4]]
```

Sending :

```
[?V]
```

Returns product ID and version

```
[V,B12]
```

B= Borrego

12= major and minor version, or v1.2<sup>4</sup>

---

<sup>4</sup> There may be minor product firmware upgrades that occur that do not effect the serial protocol, and will not be reflected in this version string.

Sending:

```
[?S]
```

Returns all setup parameters. i.e.:

```
[[S,L,1][S,R,1][S,B,1][S,V,1]]
```

Send:

```
[?P]
```

Returns power state

```
[P,1]
```

## ***Concord Protocol***

Structure prototype:

[ Bx , X , Y ]

Bx = board number

X= the input number to route from

Y= the output number to route to

### ***Bx Board number***

B0 = Virtual board for all matrices

B1 = Component video matrix

B2=Analog audio matrix

B3=Digital audio/Composite video matrix

### ***X Input***

0 = The 'mute' or disable selection

1-8 = Source inputs 1 through 8

### ***Y Output***

1-8 = Outputs 1 through 8, but only up to the max number of outputs on the model in use.

### ***Examples***

[ B0 , 2 , 4 ]

Routes input 2 to output 4 on all matrices

[ B2 , 6 , 1 ]

Routes input 6 to output 1 on the analog audio matrix

[ B2 , 0 , 1 ]



Mutes the audio on output 1 on the analog audio matrix

### **Setup and Misc commands**

The following commands are stored in backup memory, and will still be set after a power outage.

**[ S , x , y ]**

**S = Setup function**

x=function letter, y=argument

**L=LED lights on the front panel**

0=blackout

1=normal state (default)

**R=Front IR receiver**

0=disabled

1=enabled (default)

**B=Front panel buttons**

0=disabled

1=enabled (default)

**V=Verbosity**

0=responds only when sent a command via a serial port

1=any change in state from front, IR, or other ports are sent out like queries (default)

### **Setup Example**

**[ S , R , 0 ]**

will disable the front IR receiver

### **Power Control**

**[ P , n ]**

P=power control

0=power off

1=power on

The response to these commands is the same as the command itself.  
The command:

```
[P,1]
```

will get a response of

```
[P,1]
```

### **Query commands**

```
[?B0]
```

Putting a “?” inside the bracket, followed by Bx will return the full structure of the matrix being queried.

Since there are up to eight outputs on each board, up to eight structures will be returned per board.

Querying a single board will invoke a single board structure response, but querying a macro such as B0 will invoke all boards to respond.

Example: The response to [?B0] is:

```
[ [B1,3,1][B1,2,2][B1,6,3][B1,2,4][B1,3,5][B1,2,6][B1,6,7][B1,2,8][B2,3,1][B2,2,2][B2,6,3][B2,2,4][B2,3,5][B2,2,6][B2,6,7][B2,2,8][B3,3,1][B3,2,2][B3,6,3][B3,2,4][B3,3,5][B3,2,6][B3,6,7][B3,2,8] ]
```

Note the outer pair of square brackets that wrap the entire query response.

Example: The response to [?B1] query of the component video is:

```
[ [B1,3,1][B1,2,2][B1,6,3][B1,2,4][B1,3,5][B1,2,6][B1,6,7][B1,2,8] ]
```

The query:

```
[?V]
```

Returns product ID and version

```
[V,C12]
```

C= Concord

12= major and minor version, or v1.2<sup>5</sup>

Sending:

```
[?S]
```

Returns all setup parameters. i.e.:

```
[ [S,L,1][S,R,1][S,B,1][S,V,1] ]
```

Sending:

```
[?P]
```

Returns power state

```
[P,1]
```

---

<sup>5</sup> There may be minor product firmware upgrades that occur that do not effect the serial protocol, and will not be reflected in this version string.

## ***Delano Protocol***

Structure prototype:

[ DV , XX , YY ]

DV = Delano Video

XX= the input number to route from

YY= the two digit output number to route to

### ***XX Input***

00 = The 'mute' or disable selection

01-08 = Source inputs 1 through 8, this field shall always use two characters.

### ***YY Output***

01-16 = Outputs 1 through 16, this field shall always use two characters.

## ***Examples***

[ DV , 03 , 01 ]

Routes input 3 to output 1

[ DV , 00 , 16 ]

Routes input 00 (mute) to output 16

## ***Setup and Misc commands***

The following commands are stored in backup memory, and will still be set after a power outage.

[ S , x , y ]

**S = Setup function**

x=function letter, y=argument

**L=LED lights on the front panel**

0=blackout

1=normal state (default)

**R=Front IR receiver**

0=disabled

1=enabled (default)

**B=Front panel buttons**

0=disabled

1=enabled (default)

**V=Verbosity**

0=responds only when sent a command via a serial port

1=any change in state from front, IR, or other ports are sent out like queries (default)

**Setup Example**

```
[ S , R , 0 ]
```

will disable the front IR receiver

**Power Control**

```
[ P , n ]
```

P=power control

0=power off

1=power on

The response to these commands is the same as the command itself i.e. sending

```
[ P , 1 ]
```

will get a response of

```
[ P , 1 ]
```

## Query commands

```
[?D]
```

Putting a “?” inside the bracket, followed by D will return the full state of the matrix.

Example response to [?D] on an Delano matrix is:

```
[[DV,01,01][DV,01,02][DV,01,03][DV,04,04][DV,01,05][DV,00,06][DV,07,07][DV,02,08][DV,01,09][DV,03,10][DV,00,11][DV,01,12][DV,04,13][DV,08,14][DV,00,15][DV,00,16]]
```

Note the outer pair of square brackets that wrap the entire query response.

The query:

```
[?V]
```

Returns product ID and version

```
[V,D10]
```

D= Delano

10= major and minor version, or v1.0<sup>6</sup>

The query:

```
[?S]
```

Returns all setup parameters:

```
[[S,L,1][S,R,1][S,B,1][S,V,1]]
```

---

<sup>6</sup> There may be minor product firmware upgrades that occur that do not effect the serial protocol, and will not be reflected in this version string.

Sending:

**[?P]**

Returns power state

**[P,1]**

## ***Eureka Protocol***

Structure prototype:

[ EX , XX , YY ]

ED = Eureka digital audio matrix

EA = Eureka analog audio matrix

E0 = Both digital and analog audio matrices

XX= the input number to route from

YY= the two digit output number to route to

### ***XX Input***

00 = The 'mute' or disable selection

01-08 = Source inputs 1 through 8, this field shall always use two characters.

### ***YY Output***

01-16 = Outputs 1 through 16, this field shall always use two characters.

### ***Examples***

[ E0 , 03 , 01 ]

Routes input 3 to output 1 for both digital and analog audio

[ ED , 00 , 16 ]

Routes input 00 (mute) to digital audio output 16

[ EA , 08 , 01 ]

Routes analog audio input 08 to analog audio output 01



## **Setup and Misc commands**

The following commands are stored in backup memory, and will still be set after a power outage.

**[ S , x , y ]**

**S = Setup function**

x=function letter, y=argument

**L=LED lights on the front panel**

0=blackout

1=normal state (default)

**R=Front IR receiver**

0=disabled

1=enabled (default)

**B=Front panel buttons**

0=disabled

1=enabled (default)

**V=Verbosity**

0=responds only when sent a command via a serial port

1=any change in state from front, IR, or other ports are sent out like queries (default)

## **Setup Example**

**[ S , R , 0 ]**

will disable the front IR receiver

## **Power Control**

**[ P , n ]**

P=power control

0=power off

1=power on

The response to these setup commands is the same as the command itself. Example: The command [P,1] will get a response of

```
[P,1]
```

### Query commands

```
[?E]
```

Putting a “?” inside the bracket, followed by E will return the full state of the matrix. Example: The response to [?E] on an Eureka matrix is:

```
[[ED,01,01][ED,01,02][ED,01,03][ED,01,04][ED,01,05][ED,01,06][ED,01,07][ED,01,08][ED,01,09][ED,04,10][ED,01,11][ED,04,12][ED,01,13][ED,01,14][ED,01,15][ED,03,16][EA,01,01][EA,01,02][EA,01,03][EA,01,04][EA,01,05][EA,01,06][EA,01,07][EA,01,08][EA,01,09][EA,04,10][EA,01,11][EA,04,12][EA,01,13][EA,01,14][EA,01,15][EA,03,16]]
```

Note the outer pair of square brackets that wrap the entire query response.

The query:

```
[?V]
```

Returns product ID and version

```
[V,E10]
```

E= Eureka

10= major and minor version, or v1.0<sup>7</sup>

---

<sup>7</sup> There may be minor product firmware upgrades that occur that do not effect the serial protocol, and will not be reflected in this version string.

Sending:

```
[?S]
```

Returns all setup parameters:

```
[[S,L,1][S,R,1][S,B,1][S,V,1]]
```

Sending:

```
[?P]
```

Returns power state

```
[P,1]
```

## **Fallbrook Protocol**

Structure prototype:

[ FV , XX , YY ]

FV = Fallbrook Video

XX= the input number to route from

YY= the two digit output number to route to

### **XX Input**

00 = The 'mute' or disable selection

01-08 = Source inputs 1 through 8, this field shall always use two characters.

### **YY Output**

01-16 = Outputs 1 through 16, this field shall always use two characters.

## **Examples**

[ FV , 03 , 01 ]

Routes input 3 to output 1

[ FV , 00 , 16 ]

Routes input 00 (mute) to output 16

## **Setup and Misc commands**

The following commands are stored in backup memory, and will still be set after a power outage.

[ S , x , y ]

**S = Setup function**

x=function letter, y=argument

**L=LED lights on the front panel**

0=blackout

1=normal state (default)

**R=Front IR receiver**

0=disabled

1=enabled (default)

**B=Front panel buttons**

0=disabled

1=enabled (default)

**V=Verbosity**

0=responds only when sent a command via a serial port

1=any change in state from front, IR, or other ports are sent out like queries (default)

**Setup Example**

```
[ S , R , 0 ]
```

will disable the front IR receiver

**Power Control**

```
[ P , n ]
```

P=power control

0=power off

1=power on

The response to these commands is the same as the command itself. For the command [P,1], the response is:

```
[ P , 1 ]
```

## Query commands

```
[?F]
```

Putting a “?” inside the bracket, followed by F will return the full state of the Fallbrook matrix.

Example: The response to [?F] on an Fallbrook matrix is:

```
[[FV,01,01][FV,01,02][FV,01,03][FV,04,04][FV,01,05][FV,00,06][FV,07,07][FV,02,08][FV,01,09][FV,03,10][FV,00,11][FV,01,12][FV,04,13][FV,08,14][FV,00,15][FV,00,16]]
```

Note the outer pair of square brackets that wrap the entire query response.

Send:

```
[?V]
```

Returns product ID and version

```
[V,F10]
```

F= Fallbrook

10= major and minor version, or v1.0<sup>8</sup>

Send:

```
[?S]
```

Returns all setup parameters.:

```
[[S,L,1][S,R,1][S,B,1][S,V,1]]
```

---

<sup>8</sup> There may be minor product firmware upgrades that occur that do not effect the serial protocol, and will not be reflected in this version string.

The query:

**[?P]**

Returns power state

**[P,1]**

## ***Gillespie Protocol***

Structure prototype:

[ GX , XX , YY ]

GD = Gillespie digital audio matrix

GA = Gillespie analog audio matrix

G0 = Both digital and analog audio matrices

XX= the input number to route from

YY= the two digit output number to route to

### ***XX Input***

00 = The 'mute' or disable selection

01-08 = Source inputs 1 through 8, this field shall always use two characters.

### ***YY Output***

01-16 = Outputs 1 through 16, this field shall always use two characters.

### ***Examples***

[ G0 , 03 , 01 ]

Routes input 3 to output 1 for both digital and analog audio

[ GD , 00 , 16 ]

Routes input 00 (mute) to digital audio output 16

[ GA , 08 , 01 ]

Routes analog audio input 08 to analog audio output 01



## **Setup and Misc commands**

The following commands are stored in backup memory, and will still be set after a power outage.

**[ S , x , y ]**

**S = Setup function**

x=function letter, y=argument

**L=LED lights on the front panel**

0=blackout

1=normal state (default)

**R=Front IR receiver**

0=disabled

1=enabled (default)

**B=Front panel buttons**

0=disabled

1=enabled (default)

**V=Verbosity**

0=responds only when sent a command via a serial port

1=any change in state from front, IR, or other ports are sent out like queries (default)

## **Setup Example**

**[ S , R , 0 ]**

will disable the front IR receiver

**Power Control**

**[ P , n ]**

P=power control

0=power off

1=power on

The response to these commands is the same as the command itself.  
Example: The command

```
[P,1]
```

will get a response of

```
[P,1]
```

### **Query commands**

```
[?G]
```

Putting a “?” inside the bracket, followed by G will return the full state of the matrix. Example: The response to [?G] on an Gillespie matrix is:

```
[[GD,01,01][GD,01,02][GD,01,03][GD,01,04][GD,01,05][GD,01,06][GD,01,07][GD,01,08][GD,01,09][GD,04,10][GD,01,11][GD,04,12][GD,01,13][GD,01,14][GD,01,15][GD,03,16][GA,01,01][GA,01,02][GA,01,03][GA,01,04][GA,01,05][GA,01,06][GA,01,07][GA,01,08][GA,01,09][GA,04,10][GA,01,11][GA,04,12][GA,01,13][GA,01,14][GA,01,15][GA,03,16]]
```

Note the outer pair of square brackets that wrap the entire response.

Sending:

The query [?V] returns product ID and version

```
[V,G10]
```

G= Gillespie

10= major and minor version, or v1.0<sup>9</sup>

---

<sup>9</sup> There may be minor product firmware upgrades that occur that do not effect the serial protocol, and will not be reflected in this version string.

Send:

**[?S]**

Returns all setup parameters. i.e.:

**[[S,L,1][S,R,1][S,B,1][S,V,1]]**

Send:

**[?P]**

Returns power state

**[P,1]**

## ***Hawthorne Protocol***

Structure prototype:

[ HV , XX , YY ]

HV = Hawthorne Video

XX= the input number to route from

YY= the two digit output number to route to

### ***XX Input***

00 = The 'mute' or disable selection

01-08 = Source inputs 1 through 8, this field shall always use two characters.

### ***YY Output***

01-08 = Outputs 1 through 16, this field shall always use two characters.

### ***Examples***

[ HV , 03 , 01 ]

Routes input 3 to output 1

[ HV , 00 , 08 ]

Routes input 00 (mute) to output 8

### ***Setup and Misc commands***

The following commands are stored in backup memory, and will still be set after a power outage.

[ S , x , y ]

**S = Setup function**

x=function letter, y=argument

**L=LED lights on the front panel**

0=blackout

1=normal state (default)

**R=Front IR receiver**

0=disabled

1=enabled (default)

**B=Front panel buttons**

0=disabled

1=enabled (default)

**V=Verbosity**

0=responds only when sent a command via a serial port

1=any change in state from front, IR, or other ports are sent out like queries (default)

**Setup Example**

```
[ S , R , 0 ]
```

will disable the front IR receiver

**Power Control**

```
[ P , n ]
```

P=power control

0=power off

1=power on

The response to these commands is the same as the command itself.

Example: The response to the command [P,1] is

```
[ P , 1 ]
```

## Query commands

```
[?H]
```

Putting a “?” inside the bracket, followed by H will return the full state of the matrix.

Example: The response to [?H] on an Hawthorne matrix is:

```
[[HV,01,01][HV,01,02][ HV,01,03][ HV,04,04][  
HV,01,05][ HV,00,06][ HV,07,07][ HV,02,08]]
```

Note the outer pair of square brackets that wrap the entire query response.

Send:

```
[?V]
```

Returns product ID and version

```
[V,H10]
```

H= Hawthorne

10= major and minor version, or v1.0<sup>10</sup>

The query [?S]:returns all setup parameters:

```
[[S,L,1][S,R,1][S,B,1][S,V,1]]
```

---

<sup>10</sup> There may be minor product firmware upgrades that occur that do not effect the serial protocol, and will not be reflected in this version string.

The query:

**[?P]**

Returns power state

**[P,1]**

## ***Imperial Protocol***

Structure prototype:

[ IV , XX , YY ]

IV = Imperial Video

XX= the input number to route from

YY= the two digit output number to route to

### ***XX Input***

00 = The 'mute' or disable selection

01-08 = Source inputs 1 through 8, this field shall always use two characters.

### ***YY Output***

01-16 = Outputs 1 through 16, this field shall always use two characters.

### ***Examples***

[ IV , 03 , 01 ]

Routes input 3 to output 1

[ IV , 00 , 08 ]

Routes input 00 (mute) to output 8

### ***Setup and Misc commands***

The following commands are stored in backup memory, and will still be set after a power outage.

[ S , x , y ]

**S = Setup function**

x=function letter, y=argument



**L=LED lights on the front panel**

0=blackout

1=normal state (default)

**R=Front IR receiver**

0=disabled

1=enabled (default)

**B=Front panel buttons**

0=disabled

1=enabled (default)

**V=Verbosity**

0=responds only when sent a command via a serial port

1=any change in state from front, IR, or other ports are sent out like queries (default)

**Setup Example**

```
[ S , R , 0 ]
```

will disable the front IR receiver

**Power Control**

```
[ P , n ]
```

P=power control

0=power off

1=power on

The response to these commands is the same as the command itself.

Example: The command [P,1] will get a response of

```
[ P , 1 ]
```

## Query commands

```
[?I]
```

Putting a “?” inside the bracket, followed by I will return the full state of the matrix.

Example: The response to [?I] on an Imperial matrix is:

```
[[IV,01,01][IV,01,02][ IV,01,03][ IV,04,04][  
IV,01,05][ IV,00,06][ IV,07,07][ IV,02,08]]
```

Note the outer pair of square brackets that wrap the entire query response.

Send:

```
[?V]
```

Returns product ID and version

```
[V,I10]
```

I= Imperial

10= major and minor version, or v1.0<sup>11</sup>

Send:

```
[?S]
```

Returns all setup parameters. i.e.:

```
[[S,L,1][S,R,1][S,B,1][S,V,1]]
```

---

<sup>11</sup> There may be minor product firmware upgrades that occur that do not effect the serial protocol, and will not be reflected in this version string.

The query:

**[?P]**

Returns power state

**[P,1]**

## ***Juneau Protocol***

Structure prototype:

[JV, XX, YY]

JV = Juneau Video

XX= the input number to route from

YY= the two digit output number to route to

### ***XX Input***

00 = The 'mute' or disable selection

01-12 = Source inputs 1 through 8, this field shall always use two characters.

### ***YY Output***

01-16 = Outputs 1 through 16, this field shall always use two characters.

### ***Examples***

[JV, 03, 01]

Routes input 3 to output 1

[JV, 00, 16]

Routes input 00 (mute) to output 16

### ***Setup and Misc commands***

The following commands are stored in backup memory, and will still be set after a power outage.

[S, x, y]

**S = Setup function**

x=function letter, y=argument

**L=LED lights on the front panel**

0=blackout

1=normal state (default)

**R=Front IR receiver**

0=disabled

1=enabled (default)

**B=Front panel buttons**

0=disabled

1=enabled (default)

**V=Verbosity**

0=responds only when sent a command via a serial port

1=any change in state from front, IR, or other ports are sent out like queries (default)

**Setup Example**

```
[ S , R , 0 ]
```

will disable the front IR receiver

**Power Control**

```
[ P , n ]
```

P=power control

0=power off

1=power on

The response to these commands is the same as the command itself.

Example: The command

```
[ P , 1 ]
```

will get a response of

```
[ P , 1 ]
```

## Query commands

```
[?J]
```

Putting a “?” inside the bracket, followed by J will return the full state of the matrix.

Example: The response to [?J] on an Juneau matrix is:

```
[ [JV,01,01][JV,01,02][JV,01,03][JV,04,04][JV,01,05][JV,00,06][JV,07,07][JV,02,08][JV,01,09][JV,03,10][JV,00,11][JV,11,12][JV,04,13][JV,08,14][JV,00,15][JV,12,16] ]
```

Note the outer pair of square brackets that wrap the entire query response.

Sending:

```
[?V]
```

Returns product ID and version

```
[V,J10]
```

J= Juneau

10= major and minor version, or v1.0<sup>12</sup>

---

<sup>12</sup> There may be minor product firmware upgrades that occur that do not effect the serial protocol, and will not be reflected in this version string.

The query:

```
[?S]
```

Returns all setup parameters. i.e.:

```
[[S,L,1][S,R,1][S,B,1][S,V,1]]
```

The query:

```
[?P]
```

Returns power state

```
[P,1]
```

# USB Driver Installation

---

When using the USB port, the matrix switch will be installed as a virtual COM port. This means that any control program capable of controlling a device through a normal serial port should be able to control the matrix through a USB port.

This driver set is for all versions of MS Windows. Linux and Mac drivers can be made available upon request.

The following process is for Windows XP, but other versions of Windows will be very similar.

Step 1 – Connect the cable



Windows will detect the new hardware, and launch the plug and play wizard.

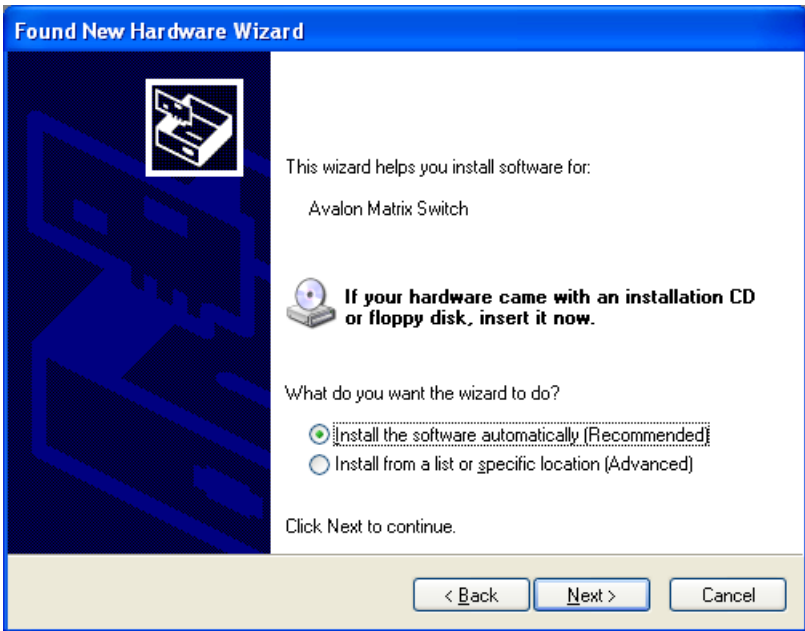


## Step 2 – Found New Hardware Wizard



The first window will attempt to use the internet to find the driver, Select **“No, not at this time”**, and click **Next**.

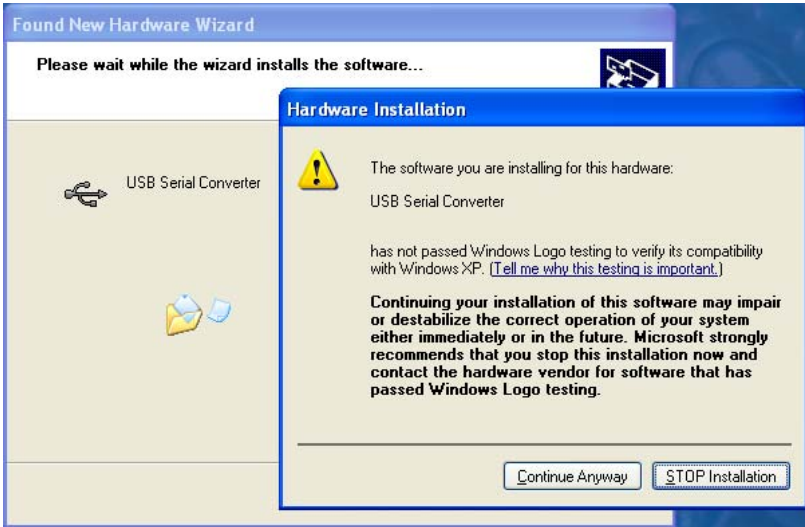
### Step 3 – Driver location



The next window attempts to find the driver disc. Insert the driver CD disc in the your CD-ROM drive if you haven't already.

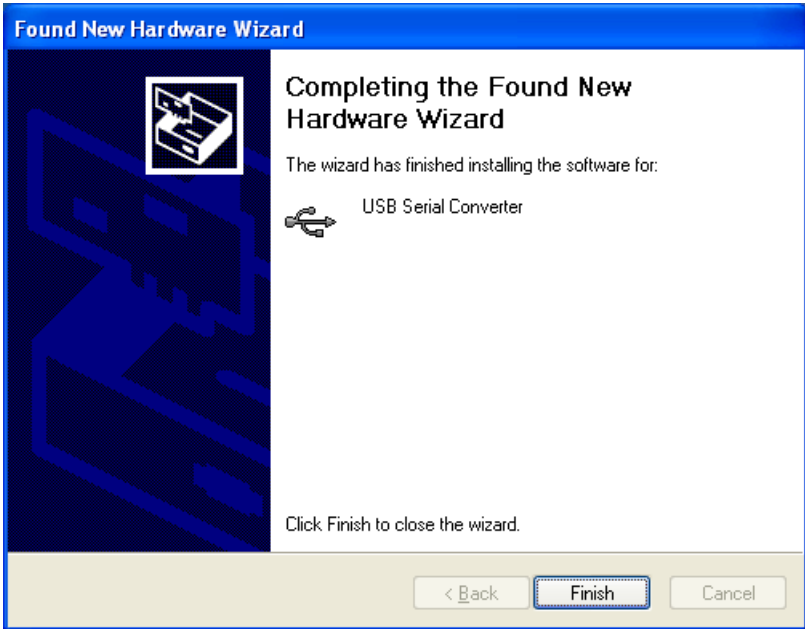
Leave the button labeled “**Install the software automatically (recommended)**” selected, and click **Next**.

## Step 4 – Continue Anyway



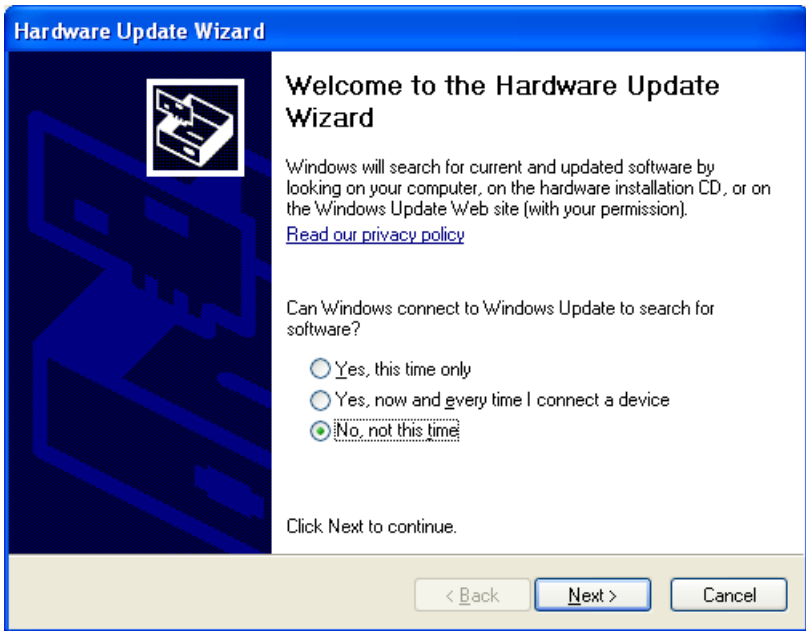
Windows will prompt on logo testing. Click “**Continue Anyway**”

## Step 5 – Completion of first half



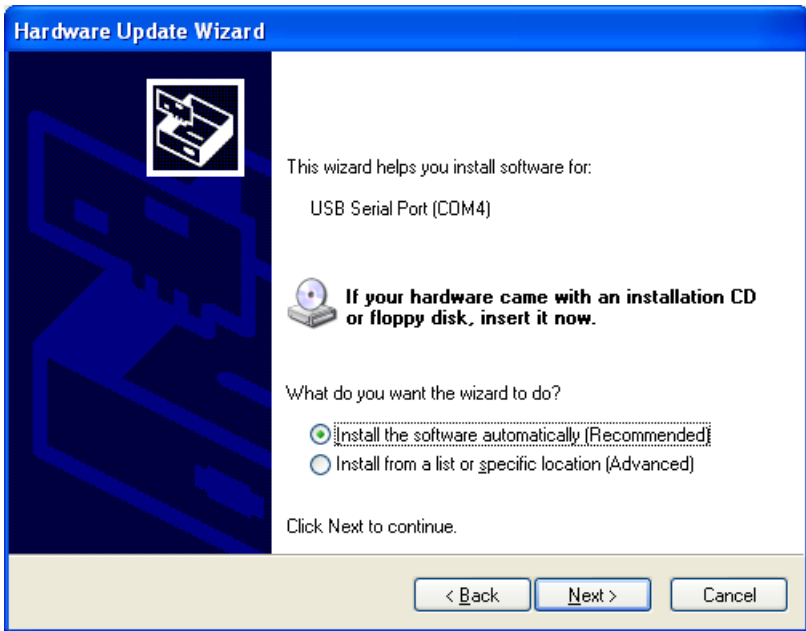
Click “**Finish**”.

## Step 6 – Installing virtual COM port driver



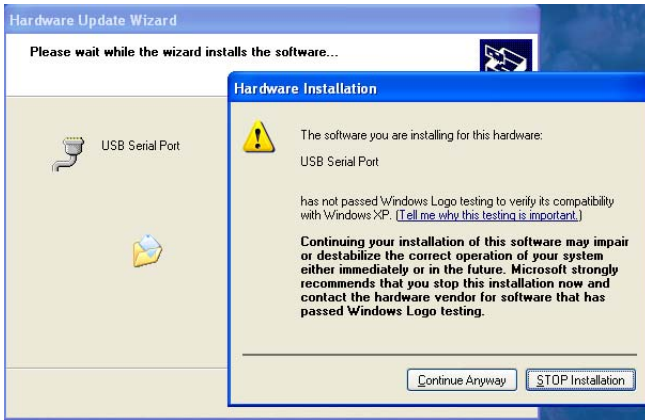
Windows will again start the new hardware wizard to install the virtual COM port driver. Click **“No, not this time”**, then click **Next**.

## Step 7 – Finding the driver



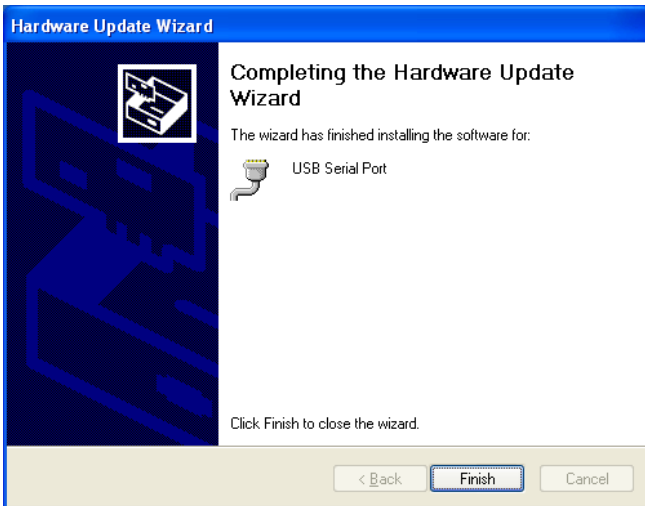
Leave the button labeled “**Install the software automatically (recommended)**” selected, and click **Next**.

## Step 8 – Continue Anyway



Windows will prompt on logo testing. Click “**Continue Anyway**”

## Step 9 – Completing the Hardware Update Wizard

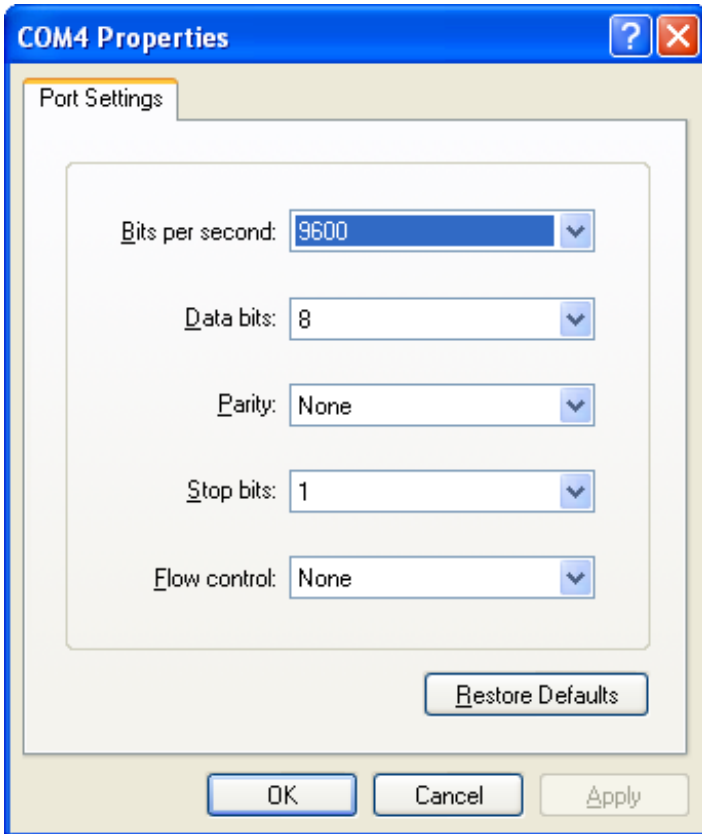


This is the final step, click **Finish**

At this point, the drivers are installed properly.

## USB COM Port Settings

Whether using a Windows terminal program such as Hyperterminal, a control application, or a dedicated control systems, the baud rate settings are the same: 9600 baud, 8 data, no parity, 1 stop, no flow control. The COM port shown in the following example may change depending on your system.





## ***Uninstalling the USB drivers***

There is typically no harm in leaving the drivers installed in Windows. It is usually desired to keep them installed so that when the device is plugged back in, it will be recognized automatically and is assigned the same COM port number.

However, if you need to uninstall the drivers for any reason, use the Windows Control panel to do so.

To Uninstall:

Click the **Start Menu**

Select **Settings**, then **Control Panel**

Click **Add or Remove Programs**

Find **Matrix Switch USB Drivers**

Click **Change /Remove**

Follow the on screen instructions.

# Notes

# Notes



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